



The Extra Mile

I would like to share with everyone a story of a nurse that is truly a helpful, caring and responsive person. On Friday, June 6th I experienced something that made me realize just how blessed we are to have a certain nurse to work with us.

This nurse has been with us for sometime as a PRN, but recently came to work with us full time. She is always so grateful and shares how much she enjoys her job with our company. She started her day as normal, arriving at the first patients home bright and early and doing nothing different than she always does. Which is running full speed ahead – seeing patients, assisting hospice aides and providing support to the Patient Care Coordinator - as she ALWAYS does!

Around 2pm we receive a referral, the family asked if we can come to their home at 4:30pm. The PPC was with another patient and asked if this nurse could do the admission, she agreed and stated she would come by the office and pick up all the needed information. Once she came by the office I learned the following – she has an eleven year old son that went to the beach with his aunt earlier in the week and he had been calling home explaining to mom just how homesick he was. On Thursday evening around 11:30pm he called and asked if she would come get him. I am a mom and can understand what that must have felt like. At 11:30pm she got out of bed and traveled along with her husband to Myrtle Beach. She slept on the way down there and her husband slept on the way back. She was so concerned about her patients that she reported to their homes at the normal time and she also agreed to do the afternoon admission without even questioning it. She never told anyone that day of her late night trip to the beach. It wasn't important to her. What was important to her was that her patients were cared for and that she was helpful, caring and responsive!

As we were in this home together, with it reaching a 100 outside and at least 98 inside, her main goal was to be the helpful, caring and responsive team member of Hospice Care of South Carolina! Celeste West is truly a nurse that represents what a nurse truly is. We are lucky to have her on our team!

Submitted by: Angie Beaty, Union County



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